



Advanced Technical Training: Novell® ZENworks® 7 Desktop Management

Course Overview

Do you have the knowledge and skills you need to manage your company's desktops?

Because business is happening 24/7, you need a complete desktop-management solution that allows you to easily manage workstations and laptops—whether you're in the office or on the road. By completing the ZENworks 7 Desktop Management course, you'll get valuable in-depth training on the powerful Novell® ZENworks Desktop Management product. The course covers a range of topics: using Policy-Driven Automation to manage and maintain your desktop infrastructure, decreasing your administrative burdens, increasing your enterprise-wide business efficiency and much more.

Key Objectives

During this course, you will learn how to complete the following tasks:

- Understand real-world best practices for each component of Novell ZENworks 7 Desktop Management
- Install or upgrade ZENworks 7 Desktop Management in a complex enterprise environment
- Package or re-package software installs for distribution with ZENworks
- Build hardware-independent base images and use add-on images
- Use advanced application-management features and remote management to quickly diagnose and solve problems
- Customize inventory and reporting with ZENworks Asset Management
- Deploy ZENworks on Linux servers
- Manage the new ZENworks Linux environment

Audience

This course is ideal for students who want to use ZENworks 7 Desktop Management to its full potential. This includes systems integrators and consultants who:

- Currently deploy ZENworks 7 Desktop Management
- Recently implemented the ZENworks 7 Desktop Management product
- Want to upgrade from a previous version of ZENworks for Desktops

Course Prerequisites

Before attending this course, you should have a fundamental understanding of the feature set offered by the ZENworks 7 Desktop Management product as well as practical experience using ZENworks Desktop Management (or its earlier version, ZENworks for Desktops). You should also have completed at least one of the following Novell course options:

- Previous attendance in an Advanced Technical Training course on ZENworks Desktop Management
OR
- Attend Novell Training Services Course 3041 or 3062
OR
- Attend Novell Training Services Course 3006 and 3040
OR
- Have 6-12 months hands-on experience using the Novell ZENworks 6.5 or higher version of the product



Course Testing Information

Advanced Technical Training courses have no tests associated with them

Course Outline

This course covers a broad range of topics, many of which are listed below:

- Deploying ZENworks 7 Desktop Management
- Performing an upgrade from previous versions of ZENworks 6.5 Desktop Management (formerly known as ZENworks for Desktops)
- Using ZENworks Desktop Management in a multi-tree environment
- Using advanced import features in conjunction with other ZENworks features
- Performing remote management tasks
- Managing applications
- Understanding the internal structure of Microsoft Installer components
- Deploying MSI packages in a customized manner
- Packaging or re-packaging software installs for distribution with ZENworks
- Using advanced application-management features: building application chains, using Rogue Process Management, using distribution rules, managing GUIDs and using the application site list
- Building hardware-independent base images and using add-on images
- Customizing the ZENworks Linux Environment
- Using BASH scripts to enhance ZENworks imaging abilities
- Leveraging various ZENworks policies to create a secure environment
- Customizing the inventory and reporting processes to fit company needs

Course Dates & Location

Advanced Technical Training:
Novell ZENworks 7 Desktop Management

December 11-14
Baton Rouge, LA
\$2495 or 7 Vouchers
[Register now](#)

Registration Contact

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Tools and resources

For information on this course or to register, visit: www.novell.com/registernow

More information:
www.novell.com/training



Contact your local Novell salesperson, or call for more information about Advanced Technical Training in your area:

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